

# Claverack Rural Electric Cooperative

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives serving Pennsylvania and New Jersey

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**Office Hours**

Monday through Friday

7:30 a.m. - 4 p.m.

Jeff Fetzer, CCC, Local Pages Editor

## From the President & CEO



### The power behind your power

By Bobbi Kilmer

WHILE Claverack strives to provide reliable electricity to our members, there are times when Mother Nature has other plans. Most of us can ride out a storm from the comfort and convenience of our homes. However, there is a group of professionals who spring into action when the weather takes a turn for the worse — co-op linemen.

We appreciate the work our linemen do each and every day to keep a reliable flow of power to our members' homes and businesses. But it is during the most difficult of circumstances that our linemen shine the brightest.

Fresh in our minds is last month's Nor'easter, which slammed parts of our service territory and knocked more than 2,000 members out of power on a Friday morning. Our linemen braved the unrelenting winds and blowing snow and worked long hours through the weekend to get power restored to every member. All of our dedicated Claverack employees did an outstanding job restoring outages, taking phone calls and assisting with the restoration effort. But don't take my word for it — check out the kind words from our members on the following pages.

We really appreciate our members' support, prayers and praise for our employees. It means a lot to them.

Braving stormy weather and other challenging conditions, our linemen must sometimes climb 40 or more feet in the air, carrying heavy equipment to restore power. Listed as one of the 15 most dangerous jobs in the United States, linemen must perform detailed

tasks on high-voltage power lines.

To help keep them safe, linemen wear specialized protective clothing and equipment at all times when on the job. This includes special fire-retardant clothing that will self-extinguish, limiting potential injuries from burns and sparks. Insulated rubber gloves and sleeves are worn in tandem to protect them from electrical shock. While the gear performs a critical function, it also adds weight and bulk, making a difficult job even more challenging.

In addition to the highly visible tasks linemen perform, their job today goes far beyond climbing to the top of a pole to repair a wire. They are also information experts who can pinpoint an outage from miles away. Line crews use their laptops to map outages and troubleshoot problems.

In our area, Claverack linemen are responsible for keeping 2,800 miles of line across eight counties working in order to bring power to your home and our community 24/7, regardless of the weather, holidays, or personal considerations.

Being a lineman is not a glamorous profession. At its essence, it is inherently dangerous, requiring them to work on high-voltage lines in the worst of conditions, at any time of the day or night.

Lineworker Appreciation Day is April 9. So during April, if you see one of our linemen, please pause to say "thank you" to the power behind your power. Let them know you appreciate the hard work they do to keep the lights on, regardless of the conditions. 

# Lineworker Appreciation Day April 9, 2018



WYSOX: Line crew members are, from left: Jim Altemus, Jeremiah Lund, Leonard Fowler, Rich Herman, Lindsay Chamberlain, Greg Wilcox and Aaron Signore.

## Members express appreciation to our linemen

AT CLAVERACK, we all know and appreciate the hard work and dedication of our linemen. They are tasked with keeping the power flowing to our members' homes and businesses, in good weather and bad, day or night, and they take that responsibility seriously.

Their commitment to keeping the lights on, or, in the case of storm outages, getting the lights back on, does not go unnoticed by our members. During any major storm outage, Claverack's Facebook page lights up with "likes" and words of praise and encouragement for our linemen. In recognition of Lineworker Appreciation Day, April 9, 2018, we'd like to share a few of the many positive comments Claverack members have made on our Facebook page, as well as via email messages to the office. We would also like to thank our members for their support.



TUNKHANNOCK: Line crew members are, kneeling from left: John "Bucky" Camburn, Franklin; and standing: John Farrell, Shawn Robinson and John McKernan.

*“Tough, dedicated workers. Thank you all.”* — Lynn Hollis Adams, Kingsley

*“Thank you for working tirelessly in less than desirable conditions to restore our power! It came on at midnight, thanks to your long hours. Much appreciated!”* — Jayne Edwards, Brackney

*“We appreciate all of your hard work during these times and every day on the job. Be safe and God bless.”* — Sue Taber, Le Raysville

*“Thank you, Claverack, for always being on top of your game. You all do a fantastic job and I pray all your linemen are safe out in this weather.”* — Sherri Ann Fenton, Homets Ferry

*“Thank you and stay safe! You guys don’t get near the appreciation for what you’re out there doing!”* — Korrin Wheaton, Sugar Run

*“Great job. Thank you for getting it back on so fast. We love you.”* — Anne Krudup Perez, Rome, Pa.

*“The Claverack linemen are just the best!”* — Rachel Boice, Forkston Township

*“Thank you all for your sacrifices to restore power back as quickly as you did.”*  
— Carolyn Schnure, Le Raysville

*“You guys are the best! Thank you!”* — George Sansky, Susquehanna

*“Thank you to our linemen for working around the clock for us in the cold, wind and rain to restore our power! You rock!”* — Joyce Harvey, Sayre

*“We just wanted to thank you for how fast our power was returned during the storm. We don’t even know how you could get to the problem, let alone fix it in that blizzard. God bless your workers. We appreciate all they do for us.”* — Carol Kostek, New Milford



Justin Franko, Austin Kriner and Matthew



MONTROSE: Line crew members are, from left: Rich Valentine, Brian Decker, Allen Scott, Dave Benninger, Paul Huffman and Troy Ely. Brandon Griffiths is not pictured.

## New rebate program to help members save more when buying Energy Star appliances

WHEN you purchase an Energy Star-rated appliance, you are conserving energy and saving money on your electric bill.

To encourage members to practice energy conservation and responsible energy use, Claverack is pleased to begin offering rebates of \$50 to \$100 to members who purchase qualifying Energy Star refrigerators, washers, and dryers.

Energy Star certification means products meet energy-efficiency guidelines set by the U.S. Environmental Protection Agency. Energy Star-rated products are expected to help consumers reduce their energy bills, conserve energy and help protect the environment.

With Claverack's new Energy Star rebate program, members not only

benefit from energy savings generated from the product itself, they get the added benefit of a direct rebate from the co-op for their purchase. For Energy Star-rated refrigerators, the rebate amount is \$100; for washers or dryers, members will receive a \$50 rebate.

To apply for the rebate through the Claverack Energy Star Rebate Program, members must:

- ▶ Purchase an Energy Star-rated refrigerator, washer or dryer in the current calendar year
- ▶ Complete a rebate form, available by clicking on the "rebate" button on the Claverack home page, [www.claverack.com](http://www.claverack.com), or by calling the office at 1-800-326-9799
- ▶ Include a receipt or invoice showing



the date and purchase price of the Energy Star items

- ▶ Include a copy of the Energy Star label from the appliance
- ▶ Mail all documentation to: Claverack Rural Electric Cooperative, Attn: Appliance Rebate Program, 32750 Route 6, Wysox, PA 18854.

Once all documentation is received, a bill credit will be applied to your account. Rebates are available on a first-come, first-served basis. There is a limit of one rebate per

appliance type per membership, and appliances must be installed within Claverack's service territory.

Please note that funding for rebates is limited, and the rebate program is subject to change or cancellation without notice.

For more information, contact the Claverack member services department at 1-800-326-9799. ☀

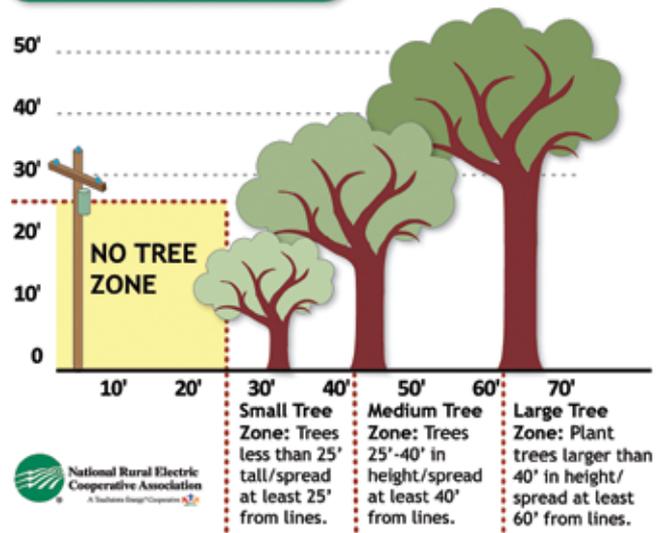
### Plant the right tree in the right place

Trees beautify the landscape around our homes and, when planted in the right spot, can even help lower energy bills. But the wrong tree in the wrong place can be a hazard to electric lines.

Claverack discourages members from planting trees of any kind under our electric lines. Low-growth trees such as magnolia, lilac, crabapple and fruit-bearing trees with maximum height and spread of 25 feet should be planted at least 25 feet from our lines.

Members with concerns about trees growing on or along rights of way on their properties are asked to contact the Claverack office at 1-800-326-9799.

#### Tree Planting Guide



### Did You Know?

Electric cooperatives have retired \$15 billion to members since 1988 - \$1 billion in 2016 alone. Because electric co-ops operate at cost, any excess revenues (called margins) are allocated and retired to members in the form of capital credits.

Source: National Rural Utilities Cooperative Finance Corporation

